



**FINANCIAL RECOVERY
TECHNOLOGIES**

A member of The Cross Country Group

Frequently Asked Questions

Q: Who are we?

A: Financial Recovery Technologies (FRT) is a technology-based firm, which helps institutional investors maximize recovery from securities class action settlements. Through our proprietary technology platform, we are able to recover more for institutions than they are able to recover on their own thereby increasing portfolio returns. Our comprehensive service processes all trade data and files all necessary documents with the claims administrator, allowing the investor to more efficiently utilize their back office.

We are a member company of The Cross Country Group (CCG). CCG was founded in 1972 with the single focus of providing best in class customer service across a broad spectrum of industries. Today CCG has a global presence with over 2,500 employees and technology centers worldwide. Fortune 500 clients from the automotive, real estate and financial services sectors have come to rely on The Cross Country Group for executing data intensive customer service and claims management solutions.

Q: What services do we provide?

A: Financial Recovery Technologies offers several distinct services and solutions:

- Provide a complete historical audit of past filings and settlement recoveries
- Actively file and recover for all outstanding class action settlements
- Monitor all potential and future class action settlements
- Offer a unique solution for funds that are contemplating closing or liquidation

Q: What is the cost of our service?

A: Our service has no up-front costs, subscription agreements, or annual maintenance fees. We are only paid for performance.

Q: What is required from your back office?

A: We need as little as 5 minutes from your back office. Once we have the required data the process from your perspective is seamless.



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Q: What security measures do we have in place to protect data?

A: Data security and confidentiality are a top priority. We take great measures to ensure that our client's data is safe and secure at all times. Our data centers are SAS 70 Type II certified and we conform to all ITIL (Information Technology Infrastructure Library) standards.

Q: Are we attorneys?

A: No. We are not involved in any aspect of the litigation process. Our goal is to recover the maximum settlement dollars on behalf of our clients after the court issues a disbursement ruling.

Q: What if you have already filed a claim?

A: We are able to confirm past filings but more importantly we are able to determine if your past filings are complete and if necessary we can make any needed corrections.

Q: Can we file a claim after the deadline has passed?

A: Financial Recovery Technologies has a remarkably successful track record (greater than 90%) of recovering from late filings.

Q: Are international securities eligible?

A: Yes. The majority of class action lawsuits are US-based, followed by Western Europe and Australia.

Q: What type of reporting do we provide?

A: We provide you with the most transparent and auditable reports. You will receive a complete analysis of all settlements including recognized and market loss calculations and we will provide a full accounting of settlement funds when received.